

Estates and Facilities Management Services (maintenance and minor works, security: guarding & reception and cleaning) (EFM5059 LU)

SUMMARY

Start date: 8th November, 2021

End date: 7th November, 2025

OJEU Number: FTS 2021/S 000-010830

Lead Consortium: LUPC

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<https://www.hecontracts.co.uk/agreements/1013>

SCOPE

View [this presentation](#), delivered by LUPC Senior Category Manager Julie Gooch, which outlines the key aspects of the framework including the benefits, what's new and how to call-off.

This Framework Agreement has been divided into the following Lots:

- **Lot 1a** – Estates maintenance & Minor works one stop shop.

This lot includes:

Fabric maintenance – Covering every aspect of the building that is not covered under the specialisations of electrical or mechanical services. Includes roofing, flooring, glazing, building works, drainage, landscaping, joinery, tiling, ceilings, access doors, plastering & painting.

Mechanical and Electrical & Public Health (MEP) Maintenance – Covering equipment as listed in BESA SGF20 Core and Specialist services, Catering and Access equipment and lifts. [List of Schedules \(sfg20.co.uk\)](#)

Minor works - Minor construction works, simple internal and external refurbishment works, fabric works, roofing work, building alteration work, building extension work, electrical works, mechanical works, insulation works, plumbing & sanitary works, HVAC (heating ventilation & air-conditioning) works, fencing works, plastering, flooring, joinery & carpentry, partitioning, decorating, painting, glazing, iron monger works, path & road works, listed building works.

M&E Minor works – Covering Mechanical & electrical installations – Heating systems and boilers, cooling, ventilation, air conditioning, refrigeration, cold rooms, ductwork and exhaust, electrical wiring, security systems.

- **Lot 1b** - M&E Planned & reactive maintenance.

This lot includes: **Mechanical and Electrical Maintenance** (as defined under Lot 1a above)

- **Lot 1c** - M&E Minor Works

This lot includes: **M&E Minor works** (as defined under Lot 1a above)

- **Lot 1d** – Minor works (up to £500k per project)

This lot includes: **Minor works** - (as defined under Lot 1a above)

- **Lot 2** - Security Services: Guarding and Reception

This lot includes: Guarding, reception services, patrolling, access control, incident management, CCTV monitoring, security systems management (monitoring & responding to alarms), lift incident management (monitoring & responding to lift alarms), door supervision and event/ad-hoc security, and cash handling & key holding.

- **Lot 3**- Cleaning Services

This lot includes: General routine cleaning, periodic cleaning (deep cleaning & cleaning post student/staff vacating accommodation, carpet cleaning etc.), window blind & curtain cleaning, internal windows (low level), waste removal to cover general building and accommodation. Associated support services - pest control, feminine hygiene, washroom services, portage, high level cleaning (inc. regular & one-off), window cleaning (external & high level).

- **Lot 4**- Bundled FM Services.

A fully bundled service covering all Estates Maintenance & minor works, Cleaning and Security as described in Lots 1a – 1d, 2 & 3 above.

AGREEMENT BENEFITS

USING THE FRAMEWORK

SUPPLIERS

Lot	Suppliers
Lot 1a – Estates maintenance & Minor works one stop shop	Atlas Workplace Services Limited (previously Salisbury Workplace Services Ltd), CBRE Managed Services Limited (“CBRE”), Equans E&S Solutions Limited (Previously Bouygues E&S Solutions Ltd) , OCS M&E Services Ltd (Previously Atalian Servest AMK Ltd), Sykes & Son Ltd,
Lot 1b - M&E Planned & reactive maintenance	BTU (Installation and Maintenance) Limited, CLC facilities ltd, CLC facilities ltd, OCS M&E Services Ltd (Previously Atalian Servest AMK Ltd), Sykes & Son Ltd,
Lot 1c - M&E Minor Works	BTU (Installation and Maintenance) Limited, K&T Heating Services Limited, Sykes & Son Ltd,
Lot 1d – Minor works (up to £500k)	CBRE Managed Services Limited (“CBRE”), Diamond Build PLC, Mulalley and Company Limited, Property Facilities Group Ltd, Sykes & Son Ltd,
Lot 2 - Security Services: Guarding and Reception	Bidvest Noonan (UK) Limited, Carlisle Support Services Limited, Churchill Contract Services Limited, City Group Security Limited (previously City Security Services Ltd), G4S Secure Solutions (UK) Ltd,
Lot 3- Cleaning Services	Bidvest Noonan (UK) Limited, Churchill Contract Services Limited, Just Ask Estate Services, Nviro Limited, OCS UK&I Ltd (previously Atalian Servest Ltd),
Lot 4- Bundled FM Services	ISS Mediclean Limited, OCS Integrated Solutions Ltd (Previously Atalian Servest Integrated Solutions Ltd),

SUSTAINABILITY

NEXT STEPS